



Open Spaces Service

CEMETERY REGULATIONS

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2 Definition of Terms

Application - A request made on the Council's prescribed form.

The Council - New Forest District Council.

Cemeteries - All cemeteries coming under the control of New Forest District Council and as identified at Section 5.1 below.

Cemeteries Service or Office - The Council department responsible administering and maintaining the Cemeteries for both burial and the interment of ashes.

Cemeteries representative: Is any member of staff appointed by the Council Service Manager to carry out Cemeteries administration or supervision work on behalf of the Council.

Exclusive Right of Burial (EROB) - An agreement between the Council and the elected Holder(s) / Owner(s) of an interment plot giving them the Right to open the plot and install a memorial stone. The terms *Holder(s)* and *Owner(s)* relating to the Exclusive Right of Burial will be used interchangeably within these Regulations.

Owner(s) / Holder(s) of an Exclusive Right of Burial – All Owners / Holders are elected upon Purchase of the interment plot or during Transfer of Exclusive Rights. During the interment plot Ownership of Rights tenure, changes in Ownership are permissible through Assignment of Rights.

Exclusive Right of Burial Deed of Grant – The legal document which records the purchase of the Exclusive Right of Burial, lists the Deed of Grant unique number, the Holder(s) / Owner(s) and interment plot details.

Transfer of Exclusive Right of Burial – The act of transferring the Exclusive Right of Burial for the remaining years on the Deed of Grant when the Holder of the Exclusive Right of Burial is deceased.

Assignment of Exclusive Right of Burial - The act of assigning the Exclusive Right of Burial for the remaining years on the Deed of Grant upon instruction from the Holder(s) / Owner(s) of the Exclusive Right of Burial. Assignment of Exclusive Right of Burial also applies to Transfers when clarifying proposed elected new Holder(s) / Owner(s).

Statutory Declaration – A Statutory Declaration is a written statement of fact that is signed in the presence of a Solicitor or a Commissioner for Oaths. The Council's Cemeteries Service uses Statutory Declarations with EROB Transfer cases and other instances requiring a prescribed declaration.

Interment – The act of burying within a burial, a cremated remains plot or within a memorial garden.

Family organised interment – A burial or cremated remains interment organised directly through the Cemeteries Office with the appropriate completed paperwork.

Children's Funeral Fund for England – A scheme to provide funding for the fees charged for a cremation or burial of a child under the age of 18 or stillborn after the 24th week of pregnancy as stipulated in the 2019 Regulations (CFFE Regulations).

Interment plot – An interment plot is a space assigned for burial and / or cremated remains.

Burial plot – A burial plot is assigned for burial and cremated remains. A burial plot is also known as a grave. Both terms will be used interchangeably within these Regulations.

Cremated remains plot – An interment plot assigned for cremated remains only.

Woodland grave - An interment plot assigned for burial and / or cremated remains located within the Natural Woodland Section of a cemetery.

Common grave – A common grave is a burial plot which has not been purchased upon or after interment and is owned by NFDC.

Statutory inspection - Statutory Inspections involve the testing of memorials to assess their safety and risk level. The inspection process is also known as topple testing. Mandatory inspections are periodically carried out by the Cemeteries Service, in line with the recommendations stated in *Article 16.1 of The Local Authorities' Cemeteries Order 1977*.

Stonemasons and Funeral Directors Registration Scheme – Stonemasons and Funeral Directors who are Registered with the Council permitting them to undertake works within the Cemeteries. A list of the Registered Stonemasons and Funeral Directors are available on the Cemeteries Service website or can be requested from the Cemeteries Office.

Memorial – A memorial is a permanent, fixed, typically inscribed, structure used to memorialise the person(s) interred. Memorials permitted may include memorial headstones, kerb-sets and integrated floral tributes. All memorial installations are subject to Application and approval.

Memorial application - A request to install a memorial at one of the Cemeteries; made on one the Council's prescribed application form.

Memorabilia – Memorabilia are portable commemorative objects which are not fixed to the main interment plot's memorial. Memorabilia are not subject to Application; however, only authorised memorabilia are permitted (see 10.3).

Selection fee – Selection Fee applies to all newly purchased graves and natural woodland cremated remains plots if the next in line plot is not the preferred choice and an alternative is purchased. A Selection Fee does not apply to specifically chosen cremated remains plots (see 8.2.2). A Selection Fee is non-refundable.

Memorial garden – Interment of ashes below ground without a casket. A memorial plaque can be purchased from NFDC and is placed next-in-line on the memorial rail. No other items of memorabilia are permitted. All items will be removed and stored for collection. No Exclusive Right of Burial is purchasable in the Memorial Garden.

Dependent living needs – An individual who needs care and assistance is classified as having - dependant living needs.

Independent living needs – An individual who is able to care for themselves is classified as having independent living needs.

BRAMM - British Register of Accredited Memorial Masons Scheme is a network of nationally accredited businesses and registered fixers.

NAMM – National Association of Memorial Masons Scheme is a network of nationally accredited businesses and registered fixers.

Local Authority Cemeteries Order (LACO 1977). These regulations are to be read in their entirety and cite LACO 1977 where relevant reference is required.

3 Introduction.

The following Cemetery Regulations are intended for all parties with an affiliation with the Cemeteries Service and the Cemeteries.

The Cemeteries Service administers and maintains cemeteries for both burial and the interment of ashes.

The New Forest District Council Cemeteries Office is committed to providing an excellent customer service to the bereaved. The Service includes:

- Interment bookings
- Memorial applications
- Purchase and Legal Transfer of the Exclusive Right of Burial and
- Enquiries relating to all Cemeteries which are administered by the Council.

The Service of Interment includes the administration for the booking of the interment, the preparation and completion of the interment at the time of committal, and the maintenance of statutory registers and records post interment.

There are no restrictions on who can be interred within the Cemeteries provided by this Council; however, the Council implement a 50% discount for New Forest Residents for all Cemeteries Service fees. See 4.1 for further clarification.

The Council Regulations have been formulated to ensure the Cemeteries remain well maintained and pose no safety risk to either visitors or operatives. The Regulations must, therefore, be observed at all times.

The Service Manager's decision shall be final in all matters relating to the management of the Cemeteries.

Members of our staff and cemetery representatives have the right to work and carry out their duties in an environment free from violence, threatening or abusive behaviour. Any form of abuse, including but not limited to, verbal, physical and electronic, on any grounds such as gender, sexual orientation, race, religion or belief, age, or disability, will not be tolerated under any circumstances. Should any such behaviour be displayed by any person, they will be required to leave the premises immediately and reported to the police."

3.1 Contact Details

For Cemeteries enquiries, please contact the Cemeteries Office by email at cemeteries@nfdc.gov.uk. You may also contact the Office on 023 8028 5952.

The Cemeteries Office will be open for business as per the times published on the Cemeteries website.

The Cemeteries Office is not open on Saturdays, Sundays, Christmas Day, Boxing Day, Good Friday, Public Bank Holidays, or any other day when the Council Offices are closed.

Information notice boards are placed at the entrance to each Cemetery with the contact email address, telephone number and address of the Cemeteries Office.

4 General Regulations

These Regulations are in addition to the provisions presented in *the Local Authorities Cemeteries Order 1977* and any other appropriate Regulations currently in force. These Regulations supersede any previous Regulations in place. All decisions are made with reference to these Regulations and the subsequent controls in place.

Cemetery Regulations receive a full review five-yearly.

The Authority reserve to themselves the right from time to time to make any alterations, additions, or amendments to the Regulations.

4.1. Fees

A copy of the current Fees and Charges is available from the New Forest District Council Cemeteries Service website www.nfdc.gov.uk. Details may also be obtained by contacting the Cemeteries Office during the Office opening hours or emailing on cemeteries@nfdc.gov.uk. Please see 3.1 for contact details.

Fees and Charges for the Cemeteries Service will be determined by the Council annually and will take effect from 1 April each year.

Fees and Charges are payable in advance. The Council does not currently provide a payment plan service.

At the time of booking there will be no fees payable for interments under 18 years as it is the responsibility of the Council to reclaim these fees under the Children's Funeral Fund. This fund is resourced by Central Government. Interments for children before the 24th weeks of pregnancy should be discussed with the Cemeteries Office and Service Manager.

4.1.1 Purchase of Exclusive Right of Burial

See 12.1 for Fees and Charges Flow Chart

Resident fees apply to:

A current resident of the New Forest District

A non-resident Purchase of an Exclusive Right of Burial for a resident of the New Forest

A previous resident who has relocated due to dependent living needs and

A previous resident who has relocated due to independent living needs but lived in the District for at least 10 years prior to relocation.

Non-resident fees apply to:

A non-resident of the New Forest District and

A previous resident who has relocated due to independent living needs and lived in the District for less than 10 years.

4.1.2 Interment Fees

See 12.2 and Appendix 1b for Fees and Charges Flow Chart

Resident fees apply to:

A current resident of the New Forest District

A previous resident who has relocated due to dependent living needs

A previous resident who has relocated due to independent living needs, but lived in the District for at least 10 years prior to relocation and

A purchased a burial or cremated remains plot as a resident.

Non-resident fees apply to:

A non-resident of the New Forest District and

A previous resident who has relocated due to independent living needs and lived in the District for less than 10 years.

Under exceptional circumstances, the Council reserves the Right to implement Resident fees to *non-residents*. All decisions will be final and are at the discretion of the Service Manager.

Proof of residency is required to support Resident Fees claims and need to be submitted with all Application requests. In cases where proof of residency is unattainable, a Statutory Declaration for Proof of Residency must be completed; otherwise Non-Resident Fees will be incurred.

5 Cemeteries

The Council's Cemetery Regulations form the basis for the management and administration of the Cemeteries and are designed to ensure a safe and pleasant environment and provide information to visitors and Exclusive Right of Burial Holders.

Information notice boards are placed at the entrance of the cemeteries which contain cemetery management and maintenance notices, cemetery section maps and latest news updates.

In its management of the cemeteries the Council will be considerate of all wildlife and naturalised flora.

5.1 The Cemeteries

The following Regulations applies to all the cemeteries under the administration of the Council, and are sited at the following locations:

Beaulieu Cemetery, Grindingstone, Lodge Lane, Beaulieu, SO42 7XP

Blackfield Cemetery, Exbury Road, Blackfield, SO45 1XE

Calshot Cemetery, Calshot Road, Calshot, SO45 1BP

Eling Cemetery, Eling Hill, Eling, SO40 9HE

Lymington Cemetery, Highfield Road, Lymington, SO41 9JL

Milford Road Cemetery, Milford Road, New Milton, BH25 6PN

New Milton Cemetery, Gore Road, New Milton, BH25 6RR

Sway Cemetery, Brighton Road, Sway, SO41 6EB

These Regulations do not apply to the closed cemeteries and graveyards currently maintained by the Council. Where the Council is responsible, it may be responsible for the maintenance and inspection of the grounds, trees, and boundaries, and required to undertake statutory inspections and testing of memorials.

Cemetery memorial benches will be inspected for safety and will be maintained regularly. When benches cannot be maintained, defect benches will be removed.

Beaulieu, and Lymington Cemeteries each have a small chapel in which a service can be held prior to an interment taking place. Chapel use is subject to availability and with agreement from the Service Manager.

St Georges Hall at Calshot Cemetery can be hired for funerals. Hall use is subject to availability and with agreement from the Service Manager and the managing administration.

We do not provide interment space for vault burials or any interment above ground; this includes the scattering of cremated remains.

Several of our cemeteries have a Natural Woodland Section which allows provision for both burial and cremated remains. Our website lists our current cemeteries with this provision www.nfdc.gov.uk.

Cars, vans and motorbikes are permitted in Beaulieu, Eling and Lymington Cemeteries, these vehicles must remain on the main drives provided at all times.

Memorial benches, bench plaques, memorabilia and memorials are for commemorating persons who are interred in our cemeteries only.

Gravel and grass footpaths are for pedestrians and for vehicles assisting those with limited mobility only; cars, vans and motorbikes are prohibited on these access routes.

Pedestrian and access for those with disabilities is available at all cemeteries.

5.2 Cemetery Sections

5.2.1 Lawn Section

Except for some older sections, the Cemeteries are predominantly organised as *Lawn Cemeteries*. The Lawn Sections are designed; with a memorial stone of a standard size at the head of the grave leaving the remainder of the grave laid to lawn. Floral tributes may be placed in the area

immediately in front of the permitted memorial stone, but not exceeding 400mm beyond the base of the memorial. For a more detailed memorial description see 10.3.1.

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to organise the removal of the memorial headstone to facilitate any subsequent interment within the purchased burial plot and to meet the costs for its removal and replacement. A Registered stonemason must be used to undertake the removal. Applications must be made in writing to the Council when re-erecting /amended memorial headstones. See 10.2.1 for more information.

In designated Lawn Sections, no memorabilia, edging stones or ornamental fencing of any type, is permitted on any grave. For a more detailed memorabilia description see 11.1.

Lawn Section burial plots may provide space for two burials, at double and single depth, six subsequent interments of cremated remains in caskets and a further set of six ashes without caskets below ground.

All graves will be dug at double depth; the ground and weather conditions at the time of interment will dictate whether this is achievable. Single depth new graves will be dug if a double depth is not achievable or if specifically requested at time of booking.

Cremated remains can be interred at double depth into a grave, but only under the permission of the Service Manager whose decision is final. Cremated remains interments at double burial depth will incur full grave fees.

5.2.2 Cremated Remains Section

Authorised memorial stones are only permitted to be installed in this section. For a more detailed memorial description see 10.3.4.

A cremated remains plot may provide space for four interments of cremated remains in caskets and a further two sets of ashes without caskets below ground.

To ensure the optimum number of cremated remains interments, casket dimensions should not exceed 9 inches (220mm) in height, 12 inches (305mm) in length and 9 inches (220mm) in width.

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to organise the removal of the memorial stone to facilitate any subsequent interment within the purchased cremated remains plot and incur charges for its removal and replacement. A Registered stonemason must be used to undertake the removal. Applications must be made in writing to the Council when re-erecting amended memorial stones See 10.2.1 for more information.

5.2.3 Natural Woodland Section

Woodland burial and cremated remains plots are available in Natural Woodland sections.

Natural Woodland sections are designed to emulate a natural woodland setting with a predefined planting scheme of native tree and shrub species, and British native bulbs. All plantings are provided, planted, and maintained by the Council; memorial trees or shrubs are not available for personal memorabilia purchase.

The Natural Woodland sections undergo a planned scheme of continual conservation management within and around existing burial and cremated remains plots, taking consideration not to impinge on existing interments.

Plant species are chosen to maximise longevity and successful establishment to maturity, and benefit wildlife and other flora.

In keeping with the ethos of natural woodland burial grounds, memorials and items of personal memorabilia are restricted to a memorial plaque mounted on a plinth with a cut flower container. Subsequent memorial plaques will be mounted on the plinth of the first interment.

Natural Woodland Section burial plots may provide space for a single depth burial, six subsequent interments of cremated remains in caskets and a further six cremated remains without caskets below ground.

Natural Woodland Section cremated remains plots may provide space for up to twelve interments of cremated remains in caskets.

Coffins and caskets within the Natural Woodland Section must only be made from biodegradable materials. These include wood, cardboard, shroud, wicker, bamboo, and biodegradable veneers. Non-biodegradable materials are not permitted. These include veneers, plastics or anything which will not degrade naturally. For further information, consult *Natural Burial Grounds, Guidance for Operators* issued by the Ministry of Justice (2009).

Embalming or the utilisation of other non-environmentally safe substances is not permitted for Natural Woodland Section burials.

5.2.4 Children's Section

These sections are for children only. For a more detailed memorial description see 10.3.2. Children's burial plots will not exceed 4 feet (1220mm). Other sections are available for graves over 4 feet (1220mm).

Full-size graves are available for use as family plots in the Lawn Section, the Natural Woodland Section, the Traditional Section, and the Cremated Remains Section.

A child is a person of 17 years or younger.

At the time of booking there will be no fees payable as it is the responsibility of the Council to reclaim these fees under the Children's Funeral Fund, which is funded by Central Government. Interments for children before the 24th weeks of pregnancy should be discussed with the Cemeteries Office.

5.2.5 Traditional / Romany Gypsy / Travellers Section

Conventionally located within the older areas of the Cemeteries, these sections permit the authorised installation of traditional memorial stones and stone kerb-sets.

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to remove the kerb-set to facilitate any subsequent interment within the purchased burial plot and to meet the costs for its removal and replacement. Applications must be made in writing to the Council when re-erecting amended memorial headstones See 10.2.1 for more information.

Romany Gypsy and Travellers Burial Sections are available within specific cemeteries; these sections permit the authorised installation of traditional memorial stones and kerb-sets. For a more detailed memorial description see 10.3.3.

Traditional / Romany Gypsy / Travellers Section burial plots may provide space for two burials at double and single depth, six subsequent interments of cremated remains in caskets and a further six of ashes without caskets below ground.

5.2.6 Burial Plots Requiring Two Grave Spaces

These Sections consist of burial plots requiring 2 grave spaces to allow for the Interment of uncoffined burials, coffins which exceed the standard burial plot capacity or any other Interment which requires a non-standard burial plot.

A memorial stone of a standard size at the head of the grave leaving the remainder of the grave laid to lawn is permitted. Floral tributes may be placed in the area immediately in front of the permitted memorial stone, but not exceeding 400mm beyond the base of the memorial. For a more detailed memorial description see 10.3.

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to remove the memorial headstone to facilitate any subsequent interment within the purchased burial plot and meet the costs for its removal and replacement. Applications must be made in writing to the Council when re-erecting amended memorial headstones See 10.2.1 for more information.

No memorabilia, edging stones or ornamental fencing of any type, is permitted on any grave. For a more detailed memorabilia description see 11.1.

The Two Grave Spaces Section burial plots, may provide space for two burials at double and single depth, and if required, six subsequent interments of cremated remains in caskets and a further six sets of ashes without caskets below ground.

5.2.7 Memorial Garden

Ashes without casket may be interred below ground within the designated area of the Memorial Garden.

No Exclusive Right of Burial is purchasable in our memorial gardens.

In keeping with the ethos of the section, items of memorabilia are restricted to a memorial plaque mounted on the memorial rail around the memorial garden. The memorial plaque is positioned next in line.

6 Management of the Cemeteries

6.1 Cemetery Operation

Cemeteries maintenance operation which includes grass cutting, landscape planting management, the upkeep of flower beds and borders and any other routine cemetery grounds work, will be carried out by the Council, at a frequency determined by the Council and subject to weather conditions.

The Cemeteries Service will endeavour to reinstate all newly excavated burial plots after an interment, subject to weather conditions and to the season appropriate for these works being undertaken.

The reinstatement of burial plots within Lawn Sections shall include the levelling and seeding or turfing the grave surface, weather permitting.

The reinstatement of burial plots within Natural Woodland Sections shall include the levelling and seeding or turfing the grave surface and include bulb planting.

All plantings and burial plot maintenance are the responsibility and undertaken by the Council.

The Council reserves the Right to disconnect the water supply during the winter months to avoid freezing and burst pipes, or when the tap is defective and requires remedial works.

The Council reserves the Right to change the appearance of any of the Cemeteries as part of the Council's routine cemeteries maintenance operations and development schemes.

6.2 Admission to the Cemeteries

All persons shall conduct themselves in a respectful and orderly manner and are reminded of *Article 18.1, Offences in Cemeteries, of The Local Authorities' Cemeteries Order 1977* whereby

No person shall:

- a) *wilfully create any disturbance in a cemetery*
- b) *commit any nuisance in a cemetery*
- c) *wilfully interfere with any burial taking place in a cemetery*
- d) *wilfully interfere with any grave or vault, any tombstone or other memorial, or any flowers or plants on any such matter or*
- e) *play at any game or sport in a cemetery.*

All persons contravening any of the above provisions *shall be liable on summary conviction to a fine not exceeding £100 and in the case of a continuing offence to a fine not exceeding £10 for each day during which the offence continues after conviction therefore (Article 19, Penalties, of The Local Authorities' Cemeteries Order 1977).*

All Fireworks, sky lanterns, balloons, naked flames, or any other airborne paraphernalia are not permitted as they are a safety concern to cemetery visitors, Cemeteries Representatives, and wildlife. This activity treated as an offence contravening *The Local Authorities' Cemeteries Order 1977*.

The Cemeteries are open to the public daily; local restrictions to pedestrian access may apply.

The Council reserves the Right to temporarily close public access to the Cemeteries or any part of a cemetery at any time without notice.

On sites that have provision for vehicular access (see 5.1), a speed limit of 5mph is in operation in all the Cemeteries and applies to all modes of transport without exemption. No vehicle is to be left in a position which causes an obstruction to pedestrians or other traffic.

All persons entering the Cemeteries do so at their own risk. The Council shall not be liable (except in respect of personal injury or the death of a person caused by the Council's negligence) for any loss, injury or damage sustained regardless of the form of action, whether in contract, tort (including negligence and breach of statutory duty), strict liability or otherwise.

In the interest of safety and respect, cyclists are requested to keep to the main pathways.

Dogs are permitted within the Cemeteries providing they are on a lead and are kept under proper control at all times. All dog fouling must be removed immediately in the appropriate manner and disposed of in the bins provided. Failure to clean up after your dog can result in a fine.

Visitors are requested to deposit litter, spent flowers and other unwanted items in the bins provided.

Damage caused to any boundary wall, fence, ground, paths, memorial, or to any other part of the Cemetery must be repaired to the satisfaction of the Service Manager by the party causing the damage. Details of these repairs should be submitted in writing to the Service Manager for approval prior to these works being carried out.

No person shall interfere with the Council employees in their duties nor seek to employ them to plant graves or execute any private work whatsoever.

All enquiries, complaints, and requests by members of the public should be made to the Cemeteries Office.

7 Administration for Interment

Completion and submission of a Notice of Interment form is mandatory with all interments within all Cemeteries.

Unauthorised interment of ashes is not permitted. Prior to the interment of any ashes, permission from the Cemeteries Office should first be sought by completion and submission of a Notice of Interment form.

All fees and charges must be paid at the time of application, prior to the interment taking place, in accordance with the scale of fees. All payments should be made to the New Forest District Council.

The Council reserves the Right to charge a fee for cancelled or postponed Interments.

7.1 Booking an Interment

A provisional telephone booking must be made through the Cemeteries Office prior to the submission of any formal papers and / or payment of fees, to ensure the requested date and time is available.

To secure Interment bookings, the Council's Notice of Interment form must be completed in full and signed, by all the Owners of the Exclusive Right of Burial or the Applicant(s) for the Exclusive Right of Burial. Completed forms, together with Certificates for Interment and payment, need to be received by the Cemetery Office at least 2 working days prior to the Interment date.

In all cases the Grantee(s) or Successor(s) must sign the declaration on the Notice of Interment form to agree to comply with these Cemetery Regulations.

No paperwork is to be handed to the Council's Cemeteries Team on the day of Interment.

Notice of Interment and relevant forms and information are available on the Cemeteries website. Further advice and assistance on this procedure can be obtained by contacting the Cemeteries Office during Office hours or by email.

The Council advises families to contact a chosen Council Registered Funeral Director before proceeding with all family organised burial and cremated remains interments; all booking

requirements apply. All family organised interments are subject to approval from the Service Manager.

All additional cremated remains interments must be declared at the time of the booking for the Burial Interment. A separate Notice of Interment form for each additional cremated remains interment will need to be completed.

7.2 Certificates for Interment

The relevant certificate from the Registrar of Births and Deaths, or the Coroner or Crematorium, must accompany the Notice of Interment. No interment, including family organised interments will take place unless the Certificate for disposal is produced at least 2 working days prior to the Interment date.

If an interment is to take place in a burial or cremated remains plot for which the Exclusive Right of Burial has been purchased the Deed of Grant for the Exclusive Right of Burial must be produced as proof of Ownership. If this is mislaid, a Statutory Declaration for a Lost Document needs to be completed whereby instructing the reissue of a lost Deed of Grant.

When the Owner of the Exclusive Right of Burial is deceased, the Executor(s) or next of kin should arrange for the Ownership to be Transferred to the entitled legal Owner(s). Further advice and assistance may be obtained by contacting the Cemeteries Office.

With all family organised burial interments, the additional Council supplied Method Statement and Statutory Declaration will need to be completed and accompany the standard mandatory certificates outlined above.

7.3 Coffins and Caskets

The exact maximum external coffin or casket sizes must be measured and specified in inches, and must include the handles, if applicable. These exact measurements must be declared on the Notice of Interment form. No measurement allowances are permitted.

Incorrect measurements are the responsibility of the Funeral Director or the person completing the Notice of Interment form with family organised interments. Inaccurate measurements may engender issues at the time of interment. In exceptional circumstances, inaccurate coffin or casket measurements may incur a penalty.

All coffin and casket sizes will determine the number of all subsequent interments.

With burial interments, coffins needing more than one burial plot space will require the purchase of two burial plots.

The use of metal caskets is only allowable in permitted cemeteries and at the discretion of the Service Manager whose decision is final.

8 Procedures for Interment

All burial and cremated remains interments are committed and registered to the requirements as laid out in *The Local Authorities' Cemeteries Order 1977*.

Animal interments are not permitted within the Council's Cemeteries.

8.1 Hours of Interment

Interments may only take place in accordance with these Regulations, subject to availability and between the hours published on the Cemeteries website.

Hours of Interment are subject to change and are at the discretion of the Service Manager.

By prior arrangement and subject to availability, interments may take place on Saturdays; however, additional charges will be incurred.

No burials may take place on Sundays, Bank or other Public Holidays or any other day the Council Offices are closed. In exceptional circumstances, interments may take place during these periods are at the discretion of the Service Manager. Additional charges will be incurred.

8.2 Allocation of New Interment Plot

8.2.1 Burial Plots (including children's graves and Natural Woodland cremated remains plots)

Allocation of next in line burial plots, within open phased area, is subject to availability and in all cases shall be at the discretion of the Service Manager.

If requested at the time of booking the interment, new graves may be available for selection when the next in line grave is not the preferred choice. Selection may be possible in the open phased areas. Selection choice is subject to the approval of the Council and payment of the appropriate fee. Burial plots will not be available for Selection in areas not currently active.

Some cemeteries contain sections which are segregated by religious denominations. Specific requirements should be made at time of booking. Requesting a preferred section will not incur a Selection Fee. All selection fees are non-refundable.

Traditional / Romany Gypsy / Travellers Sections are available within selected Cemeteries (See 5.1); these Sections permit alternative burial preferences other than within the Lawn Cemetery. Requesting this preferred Section will not incur a Selection Fee. Burial plot Selection may be available, subject to the approval of the Council and payment of the appropriate fee.

Natural Woodland sections are available within selected Cemeteries (See 5.1); these sections provide for a more natural interment. Selection of a burial plot type will not incur a Selection Fee, but specifically chosen graves, which are not next in line, will incur a Selection Fee which is non-refundable.

8.2.2 Cremated Remains Plots

Allocation of next in line cremated remains plots are subject to availability and in all cases shall be at the discretion of the Service Manager.

If requested at the time of booking the interment, new cremated remains plots may be available for Selection when the next in line plot is not the preferred choice. Selection choice is subject to the approval of the Council. Selection of cremated remains plots does not incur a Selection Fee. Cremated remains plots will not be available for Selection in areas which are not open phases.

8.3 Excavation of Interment Plots

All burial plots shall be prepared and completed by persons employed by the Council.

All burial and cremated remains plots are excavated to the requirements as laid out in Part 1 of Schedule 2 to *The Local Authorities' Cemeteries Order 1977*.

8.3.1 Burial plots (excluding children's graves within the Children's' Section)

All new burial plots for persons above 17 years of age shall be prepared at double depth, subject to the ground conditions at the time of interment, allowing for two burials to take place in each grave space (See Section 3 Cemeteries Sections for grave capacities 5.2).

All new burial plots when the first interment is for a child (a person 17 years and under) shall be dug to a depth as requested by the Family and the Family's future requirements. Double depth interments are subject to the ground conditions at the time of interment.

With single depth graves, the top of the coffin will be at a depth of no less than 3 feet (900 mm) below the level of the ground adjoining the grave.

Where a burial has taken place, the grave shall be entirely backfilled and made tidy on the day of the interment and will be continually topped-up with soil until settlement ceases. As soon as practical, the burial plot will be seeded or turfed. Once the turfing has taken place, the turf shall not be removed except for additional interments, exhumations, or the placing of authorised memorials. Removal of turf, for reasons other than previously stated, will entitle the Council to take proceedings to recuperate the cost of replacing the said turf.

With double depth burials, if conditions at the time of the first interment prevent the deeper grave, alternative arrangements may be required. An alternative, more suitable, burial plot may be available. An additional adjacent burial plot may need to be purchased to accommodate two burials when double depth burials are unattainable.

8.3.2 Cremated Remains Plots (including Natural Woodland cremated remains plots)

Unless otherwise stated at the time of booking the interment, all new cremated remains plots shall be excavated at double depth, subject to the casket size, allowing for two cremated remains interments at double depth and two cremated interments at single depth.

8.3.3 Children's Section

All graves for within the Children's Section shall be excavated at single depth only. All graves are a maximum of 4 feet in length.

8.4 Re-opening of Interment Plots

8.4.1 Burial Plots

Graves may be re-opened for further interments, subject to space availability.

Reopened graves will be prepared at single depth.

No burial interment shall take place in a re-opened grave unless the coffin is separated from the coffin already in that grave by the means of a layer of earth no less than 6 inches (150 mm) thick.

If the layer of earth is calculated to be less than 3 feet from the top of the coffin to ground level, a concrete capstone / slab will be required to permit the interment at single depth.

No person shall disturb any human remains or remove any soil that may be contaminated. After the Interment has been committed to the ground it shall not be removed or otherwise disturbed except for lawful exhumation, by Licence and / or Faculty, or by the Order of a Coroner. This includes disturbing the earth / turf following the interment of ashes.

8.4.2 Cremated Remains Plots

Reopened single depth cremated remains plots will be excavated at single depth, providing for two cremated remains interments in caskets.

No person shall disturb any human remains or remove any soil that may be offensive. After a casket has been committed to the ground it shall not be removed or otherwise disturbed except for lawful exhumation, by Licence and / or Faculty, or by the Order of a Coroner. This includes disturbing the earth / turf following the interment of ashes.

8.5 Cremated Remains

8.5.1 Cremated Remains within Purchased Burial and Ashes Plots

Cremated remains without a casket are permitted below ground within all purchased burial and cremated remains plots, subject to space availability.

The Cemeteries Service will remove a small area of turf from a previously purchased grave, including Natural Woodland cremated remains plots, providing for an area for the cremated remains. The turf will be replaced over the remains to complete the interment.

The act of the interring of the ashes is the responsibility of the authoritative person(s) instructing the ashes interment. The persons employed by the Council will not commit the ashes during the interment.

The location of cremated remains will be recorded within the Cemetery Registers and records.

8.5.2 Cremated Remains within the Memorial Garden

The interment of ashes within the area of the Memorial Garden may only be below ground and in areas designated by the Council for this purpose (See 4.2.7).

The act of interring the ashes is the responsibility of the authoritative person(s) instructing the ashes interment. The persons employed by the Council will not commit the ashes.

8.6 Exhumation

After interment, no body or cremated remains may be removed from a burial or cremated remains plot without the production of an ecclesiastical Faculty and / or Home Office Licence for exhumation required by law. Original documents will be required for this purpose.

All burial and cremated remains exhumations must adhere to *The Local Authorities' Cemeteries Order 1977*.

9 Burial Plot Ownership and Burial Rights

The Exclusive Right of Burial entitles the registered Owner(s):

- To be interred in the burial or cremated remains plot, subject to space availability (See 5.2 for plot capacities)
- To determine who is to be interred within the said burial or cremated remains plot, subject to space availability and
- To apply for the Right to erect a memorial on the burial or cremated remains plot, in accordance with the Regulations.

Purchasing the Exclusive Right of Burial, however, does not extend to possession of the land; this remains in the Ownership of the Council.

The Council reserves the Right to allocate the provision of space with its Cemeteries.

9.1 Purchasing the Exclusive Right of Burial

The Exclusive Right of Burial may be purchased in advance of an interment taking place to reserve the burial or cremated remains plot, or at the time of the interment, subject to space availability.

The Exclusive Right of Burial does not specify the number of interments that can be accommodated within the burial or cremated remains plot; this will be dependent upon the depth of the first interment, the size of coffin / casket interred in the plot, and the ground conditions at the time of excavation (See 5.2 for plot capacities).

The Council recommends a maximum of three people hold the Rights to the Exclusive Right of Burial; please note all Holders must agree to give consent for future interments and memorial applications on the purchased plot.

Once the Exclusive Right of Burial has been purchased, a Deed of Grant will be issued to all elected Owners of the burial or cremated remains plot. The Deed of Grant is proof of Ownership and must be produced with all prospective interments and memorial applications.

A burial or cremated remains plot may not be reserved unless the appropriate fee to purchase the Exclusive Right of Burial has been paid in full.

The selection of burial and cremated remains plots, both for interment and pre-purchase, is subject to availability and the approval of the Service Manager.

The Exclusive Right of Burial for Burial and cremated remains plots may be purchased for 30 years; when this time has lapsed, the purchase of an additional 30 years may be available, subject to payment of the appropriate fee.

For an existing Exclusive Right of Burial which has been purchased for more than 30 years, when this time has lapsed, the purchase of an additional 30 years may be available, subject to payment of the appropriate fee.

For an existing Exclusive Right of Burial which has been issued for the interment of a Child, once the Grant has expired, and is a time when the child has already reached 18 years of age, the purchase of additional 30 years may be available. This purchase will be subject to payment of the appropriate fee and cannot be claimed through the Children's Funeral Fund of England.

For an existing Exclusive Right of Burial which has been purchased for perpetuity, the Rights will remain in perpetuity.

When the Exclusive Right of Burial tenure has lapsed, the Ownership reverts to the Council, unless additional years are purchased by the previous Owner(s) or interested parties / next of kin. The purchase of additional years is subject to payment of the appropriate fee.

9.2 Transfer or Assignment of Exclusive Right of Burial

The Owner(s) of the Exclusive Right of Burial may Transfer or Assign the Ownership to any other person(s) of at least 18 years, upon payment of the appropriate administration fee.

When the last Owner to the Exclusive Right of Burial is deceased, a Transfer of the Right is required to enable future interments and memorial headstone installations and amendments. The Exclusive Right of Burial forms part of the Estate of the deceased Owner, which can only be Transferred, for the remaining years on the Deed, to the entitled person(s).

The entitled persons(s) may instruct the Council of the Transfer of the Exclusive Right of Burial, upon production of the original Grant of Probate, the Grant of Letters of Administration or the relevant Statutory Declaration and supporting legal documentation, together with the appropriate administration fee.

9.3 Lost or Mislaid Exclusive Right of Burial

The Owner(s) of the Exclusive Right of Burial are responsible for informing the Council if the Deed of Grant has been lost or mislaid and must request a Deed of Grant reissue from the Cemeteries Office.

Reissuing the Exclusive Right of Burial Deed of Grant if lost will incur a Reissue administration fee.

9.4 Surrender a Burial Plot with an Exclusive Right of Burial

Where no interment has taken place in a purchased burial or cremated remains plot, the Owner(s) of the Exclusive Right of Burial may request the Surrender of the plot in return for a refund of the original purchase payment, less the years of Ownership.

No refund will be made where the Exclusive Right of Burial tenure has lapsed; the Ownership reverts to the Council.

9.5 Change of Address or Name Change

The Owner(s) of the Exclusive Right of Burial are responsible for informing the Council of any changes of address or Deed registration details.

Reissuing the Exclusive Right of Burial Deed of Grant through change of address or Deed registration details will **not** incur a Reissue administration fee.

9.6 Unpurchased Burial and Cremated Remains Plots

With previously unpurchased burial and cremated remains plots, the Exclusive Right of Burial must be purchased after an interment has taken place in order to erect a memorial and / or to re-open the plot for further interment. All purchases are at the discretion of the Service Manager.

The Council reserves the Right to reuse any Common Grave for future interment.

10 Erecting and Maintaining a Memorial

A memorial may only be erected on a burial or cremated remains plot within the Cemeteries in accordance with the current Regulations in force at the time of Application.

The type of memorial permitted is determined by the section that has been selected by the Owner(s) of the Exclusive Right of Burial.

All memorial installations must be in accordance with the current BRAMM and NAMM standards.

Memorial Applications will only be approved from Stonemasons and Funeral Directors who have registered with the Stonemasons and Funeral Director Registration Scheme.

Memorials should only present details of the deceased who is interred. Any memorial applications with details of living members of the family will not be authorised. Any installed memorial which presents details of living members of the family will be requested to be removed and replaced with an authorized memorial.

10.1 Authorisation to Erect and Maintain a Memorial

The Owner(s) of the Exclusive Right of Burial may only apply to erect a memorial, subject to the payment of the appropriate Memorial Application fee. If the Owner is deceased, the Exclusive Right of Burial will need to be Transferred prior to Memorial Application approval (See 9.2.).

With previously unpurchased burial and cremated remains plots, the Exclusive Right of Burial must be purchased after an interment has taken place to apply to erect a memorial. All purchases are at the discretion of the Service Manager.

10.2 Applying and Approval of Memorial Applications

10.2.1 Memorial Stone Application

A Memorial Application to erect or amend an existing memorial must be made prior to installation. The Council Memorial Application must be completed in full and signed by all the Owners of the Exclusive Right of Burial to agree to the proposed Application.

A Memorial Application is not needed for *in situ* memorial cleaning maintenance where the original stonemason installed the memorial. It is the responsibility of the Memorial Mason to ensure works are undertaken with consideration to adjacent memorials. All sub-contractors will need to be Registered under the Stonemasons and Funeral Directors Registration Scheme.

Memorial Applications cannot be submitted; neither can Applications be approved, prior to interment.

All memorial stones for burial plots must only display the installer's trade name and the plot details on the reverse of the memorial. The lettering used must be 1 inch (25mm), of uniform height, and placed on the reverse, on the left-hand side of the base, 6 inches (150mm) above ground level. No other Inscriptions or drawings are permitted to be shown on the reverse side of the headstone.

All memorials for cremated remains plots must only display the installer's trade name and the plot details on the front of the memorial base. The lettering used must be ½ inch (10mm), of uniform height.

Memorial Applications must be submitted with the appropriate fee and include a copy of the Deed of Grant of the Exclusive Right of Burial.

Memorial Applications for burial plots can be submitted any time after interment. The Council, however, recommends a period of deferment for one year to allow for adequate ground settlement.

Memorial permits will be issued upon memorial application approval and are valid for one year from date of approval. If the Permit has expired, a new memorial application will need to be submitted together the correct application fee.

The Owners of the Exclusive Right of Burial are responsible to ensure memorial installations are safe from settlement, and to ensure the elected registered stonemason will guarantee remedial works (Please consult the Stonemasons and Funeral Director Registration Scheme).

The Owners of the Exclusive Right of Burial are responsible for ensuring works are guaranteed against faulty installation. Repairs will be at the expense of the Owner(s) of the Exclusive Right of Burial.

Memorials are for memorialising persons interred. For memorialising persons not interred in an existing plot, memorial applications are to clearly define they are not interred and resting elsewhere. Agreement with the Cemeteries administration needs to be affirmed before all memorial applications can be approved. Memorial Applications for cremated remains plots and designated sections with precast plinths can be submitted any time after interment. A period of deferment to allow for ground settlement is not required; memorials can be installed any time after interment.

Memorial stones must not straddle two adjacent graves. A memorial application will need to be applied for the memorial stone on each grave. The memorial stone is a headstone marker, memorialising the persons interred in the plot.

The Council reserves the Right to exclude any memorial that would in any way disfigure any of the Cemeteries or which is considered inappropriate in design. It also reserves the Right to refuse any inscription which it considers may cause offence. The Service Manager's decision is final.

10.2.2 Memorial Plaque, Plinth and Vase for Burial and Cremated Remains Plots within Natural Woodland Sections Application

The memorial plaque, plinth and vase are purchased through and installed by the Cemeteries Service upon submission of a Memorial Application and payment of the appropriate application and purchase fee.

The Memorial Application must be completed in full and signed by all the Owners or the proposed Owners of the Exclusive Right of Burial to agree to the proposed Application.

10.2.3 Memorial Plaque within Memorial Garden Application

The memorial plaque is purchased through and installed by the Cemeteries Service upon submission of a Memorial Application and payment of the appropriate Application and Purchase Fee.

10.3 Permitted Memorials

10.3.1 Burial plot within Lawn Sections

A memorial headstone is only permitted within the Lawn Section of any of the Cemeteries the section that has been selected by the Owner(s) of the Exclusive Right of Burial.

The memorial headstone must not exceed 4 foot 6 inches (1350mm) in height, 2 foot 6 inches (750mm) in width and 1 foot 6 inches (450mm) in depth. Memorials falling outside these measurements will not be approved or permitted to be installed.

Flower vases must be an integral part of the memorial or, if removable, must be placed no more than 15 inches (380mm) in front of the authorised memorial headstone base (See 11.1.1).



Milford Road Cemetery. An example of an NFDC Cemeteries Lawn Section.

10.3.2 Burial plot within Children's Sections

The memorial headstone must not exceed 2 foot 6 inches (760mm) in height, 2 foot 6 inches (760mm) in width and 1 foot 6 inches (450mm) in depth. Memorials falling outside these measurements will not be approved or permitted to be installed.

The authorised stone kerb-set must not encroach outside the integral space of the burial plot.

10.3.3 Burial plot within Traditional / Romany Gypsy / Traveller Sections

A memorial headstone and authorised stone kerb-set is only permitted within the Traditional Section of the Cemeteries.

The memorial headstone must not exceed 4 foot 6 inches (1350mm) in height, 2 foot 6 inches (750mm) in width and 1 foot 6 inches (450mm) in depth. Memorials falling outside these measurements will not be approved or permitted to be installed.

The kerbing must not encroach outside the integral space of the burial plot.

10.3.4 Cremated Remains Sections

A memorial stone is only permitted within the Cremated Remains Section of the Cemeteries.

The memorial stone must not exceed 22 inches (550mm) in height, 22 inches (550mm) in width and 22 inches (550mm) in depth and must be fixed to the supplied paving. Memorials falling outside these measurements will not be approved or permitted to be installed.

10.3.5 Burial and Cremated Remains plots within Natural Woodland Sections

The memorial plaque is provided and installed by the Cemeteries Service and will measure a maximum of 6 inches by 4 inches (150mm by 100mm). The permitted inscription will state the name of the deceased, their duration of life and the plot number details. The memorial plaque will be secured to a plinth with a vase and positioned at the top end of the burial plot.

One memorial plaque for each interment is permitted within the Natural Woodland Section of any of the Cemeteries.

The Council is responsible for the maintenance and management of all planted trees and shrubs

10.3.6 . Memorial Garden

The memorial plaque is provided and installed by the Cemeteries Service and will measure a maximum of 6 inches by 4 inches (150mm x 100mm). The permitted inscription will state the name of the deceased and their duration of life. The memorial plaque will be positioned next in line and secured to the Memorial Garden memorial knee rail.

10.4 Owner(s) of Exclusive Right of Burial Memorial Responsibility

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to maintain their memorials in a safe condition.

The Owner(s) of the Exclusive Right of Burial shall fully comply with these Regulations guaranteeing the burial or cremated remains plot is maintained in a safe condition to the satisfaction of the Service Manager. Repairs will be at the expense of the Owner(s) of the Exclusive Right of Burial.

If the Owner(s) of the Exclusive Right of Burial cannot be contacted, the Council reserves the Right to make safe or remove any memorial that is allowed to fall into disrepair or become unsightly or dangerous. The Council will seek reimbursement from the Owner(s) or the successor(s) in title for the whole of the costs of these works.

Should a memorial fail the Council's Statutory Inspection, it is the responsibility of the Owner(s) to organise repairs and to meet the full costs of those repairs.

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to organise the removal of memorials or kerb-sets prior to interment. The replacement of the memorial without inscription amendment will not require submission of a Memorial Application.

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to submit a Memorial Application with any proposed amendments to existing memorials or kerb-sets.

10.5 Registered Stonemasons and Funeral Directors Responsibility

Any organisation undertaking works within the Cemeteries must be registered under the Council's Stonemasons and Funeral Directors Registration Scheme.

All Registered Stonemasons and Funeral Directors must ensure the Cemeteries Office possess current copies of the mandatory Registration insurance certificates prior to any works being undertaken within the Cemeteries.

All Registered Stonemasons must ensure the Cemeteries Office possess current copies of Association Membership certificates.

For Stonemasons or other person(s) involved in the production and installation of memorials, Employers Liability and Public Liability with £5,000,000 cover.

For Funeral Directors, Employers Liability and Public Liability insurance with £5,000,000 cover are required. Provision of a current risk assessment and two trade references are required.

The funeral directors elected to undertake interments need to ensure families safely arrive and leave the cemetery when the interment is complete. A funeral director's presence must remain until the family move away from the place of interment.

It is the responsibility of the Registered Stonemasons or Funeral Director to ensure the persons requesting the memorial are the Holders of the Exclusive Right of Burial. All Holders need to agree to the Memorial Application.

A copy of these Regulations must be made available to the Holders of the Exclusive Right of Burial to clarify the Council's permitted memorials and memorabilia.

It is the responsibility of the Registered Memorial Mason / Funeral Director to ensure all applications received comply with the current Regulations in force at the time of submission. All applications containing inaccurate or erroneous information must be rectified prior to formal submission to the Cemeteries Service.

Suitable foundations must be provided in order to prevent memorials from sinking or tilting. All memorials erected in any of the Cemeteries must comply with BS8415 and the National Association of Memorial Masons Recommended Code of Practice.

Works must be guaranteed for at least 10 years to safeguard against faulty installation.

10.6 Removal of a Memorial for Access

The Council retains the Right to remove memorials, prior to an impending interment, to gain access to adjacent burial plots. The Cemeteries Service will contact the Holder(s) of the Exclusive Right of Burial; when contact is not possible, the Council will remove and replace the said memorial. The Holder(s) of the Exclusive Right of Burial will not incur any memorial removal and replacement costs.

10.7 Memorial Inspection and Rights of the Cemeteries Service

Statutory Inspections and testing of memorials will be periodically carried out by the Cemeteries Service or its contractors, in line with the recommendations stated in *Article 16.1 of The Local Authorities' Cemeteries Order 1977*.

11 Memorabilia

Authorised memorabilia are only permitted on a burial or cremated remains plot within the Council's Cemeteries in accordance with the current Regulations in force.

The type of memorabilia permitted is determined by the Exclusive Right of Burial Owner(s) chosen Section.

No flowers or plants are permitted to be planted either side of the burial or cremated remains plot access space.

11.1 Permitted Memorabilia

11.1.1 Burial plot within Lawn Sections

Flower vases which are not integral to the memorial headstone are permitted but must be placed no more than 15 inches (380mm) in front of the authorised memorial headstone base.

All memorabilia must remain within the integral space of the burial plot.

11.1.2 Burial plot within Children's Sections

For all unauthorised memorabilia see 11.2.

All memorabilia must remain within the authorised stone kerb-set or the integral space of the burial plot (See 10.3.2).

11.1.3 Burial plot within Traditional / Romany Gypsy / Traveller Sections

For all unauthorised memorabilia see 11.2.

All memorabilia must remain within the authorised stone kerb-set or the integral space of the burial plot.

To demarcate the integral space of the burial plot, traditional rounded picket fencing is permitted for one year from interment but must not encroach beyond the said space. Once the year has elapsed, the Council reserves the Right to remove the temporary picket fencing to make space for the authorised memorial, subject to Memorial Application approval (See 10.3.3).

No other fencing is permitted.

11.1.4 Cremated Remains Sections

No memorabilia is permitted other than the authorised memorial (See 10.3.4).

11.1.5 Burial and Cremated Remains plots within Natural Woodland Sections

The memorial plaque, plinth and vase is provided and installed by the Cemeteries Service and are available upon request.

To preserve the ethos of a natural woodland burial area, other items of memorabilia are not permitted. The Service Manger reserves the Right to remove any unauthorised memorabilia without prior notification to the Owner(s) Exclusive Right of Burial.

11.1.6 Memorial Garden

To preserve the ethos of a memorial garden, other items of memorabilia are not permitted. The Service Manger reserves the Right to remove any unauthorised memorabilia without prior notification.

11.2 Unauthorised Memorabilia

Unauthorised memorabilia are items which are not explicitly stated under the *Permitted Memorabilia* Section (See 11.1). The classification of unauthorised memorabilia is at the discretion of the Service Manager whose decision is final.

Memorabilia items which could potentially cause harm, offence or are a safety concern to cemetery visitors and Cemeteries Representatives are not permitted and will be removed immediately. This list is not exhaustive; the key, unsafe items include:

Glass vases, astro turf, wind chimes, naked flames, balloons, solar lights, lanterns, and wire fencing.



An example of unauthorised, hazardous memorabilia

11.3 Owner(s) of Exclusive Right of Burial Memorabilia Responsibility

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to ensure any authorised memorabilia within the said burial or cremated remains plot are maintained in a safe and secure condition.

Any *items* which could potentially cause harm and are a safety concern to cemetery visitors and Cemeteries Representatives are not permitted (See 11.2). The removal of these unauthorised, unsafe items is primarily the responsibility of the Owner(s) of the Exclusive Right of Burial.

It is the responsibility of the Owner(s) of the Exclusive Right of Burial to ensure any memorabilia floral tributes are removed and placed in the designated bins provided once spent.

11.4 Removal of Unauthorised Memorabilia

All memorabilia *items* which could potentially cause harm, offence, or are a safety concern to cemetery visitors and Cemeteries representatives will be removed immediately, labelled, and stored for one month. The Cemeteries Service will contact the Holder(s) of the Exclusive Right of Burial to invite collection of the unauthorised memorabilia. After one month of storage, the unauthorised will be disposed of.

11.5 Removal of Memorabilia for Access

The Council retains the Right to move authorised memorabilia, prior to an impending interment, to gain access to adjacent burial plots or to facilitate grounds maintenance. The Cemeteries Service will contact the Holder(s) of the Exclusive Right of Burial; when contact is not possible, the Council will move and replace the said memorabilia. The Council will remove and replace the memorabilia at no cost to the Holder(s) of the Exclusive Right of Burial.

The Council retains the Right to remove unauthorised memorabilia prior to an impending interment, to gain access to adjacent burial plots, or to facilitate grounds maintenance. Unauthorised memorabilia will be removed, labelled and stored for one month. The Cemeteries Service will make contact with the Holder(s) of the Exclusive Right of Burial to invite collection of the unauthorised memorabilia. After one month of storage, the unauthorised items will be disposed of.

The Council does not accept liability for any alleged damage to any unauthorised memorabilia items.

11.6 Seasonal Memorabilia

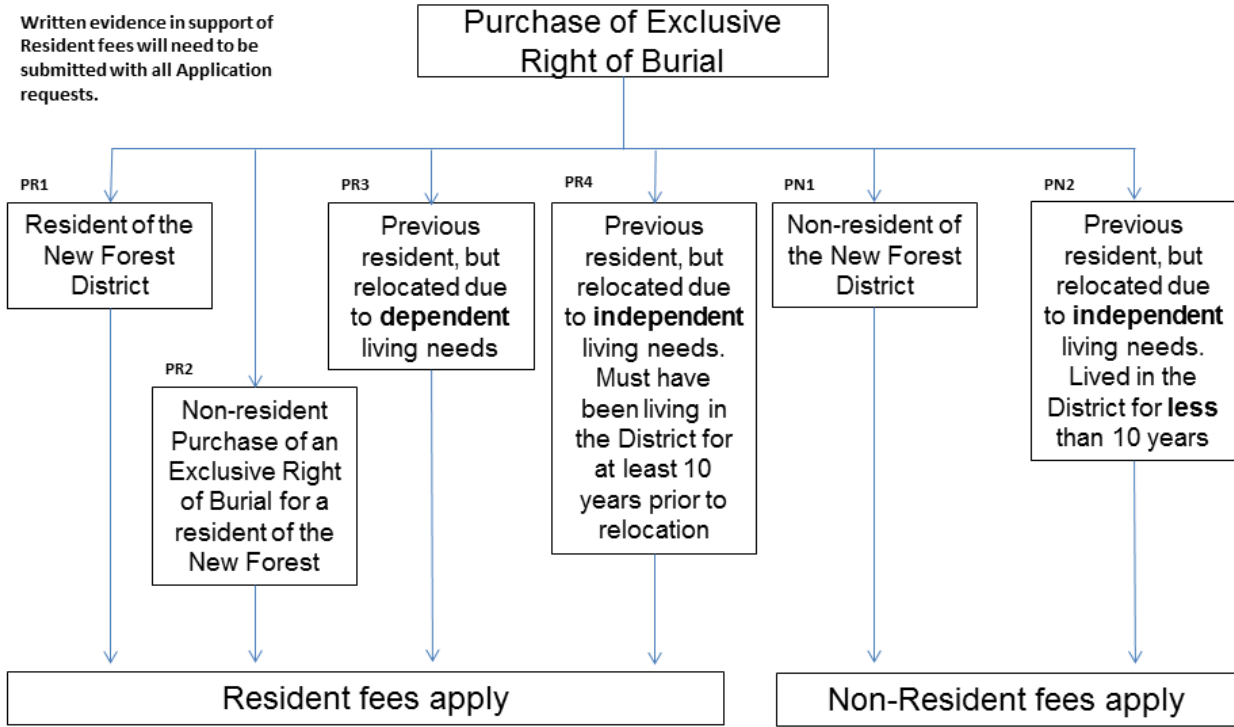
Seasonal memorabilia which are not integral to the memorial are permitted and must be placed at the head end within the integral space of the plot.

Disposal of spent seasonal memorabilia is principally the responsibility of the Owner(s) of the Exclusive Right of Burial; after a maximum period of 2 months the Cemeteries Service will remove and dispose of spent memorabilia as part of routine maintenance works.

12 Appendices

12.1 Appendix 1a

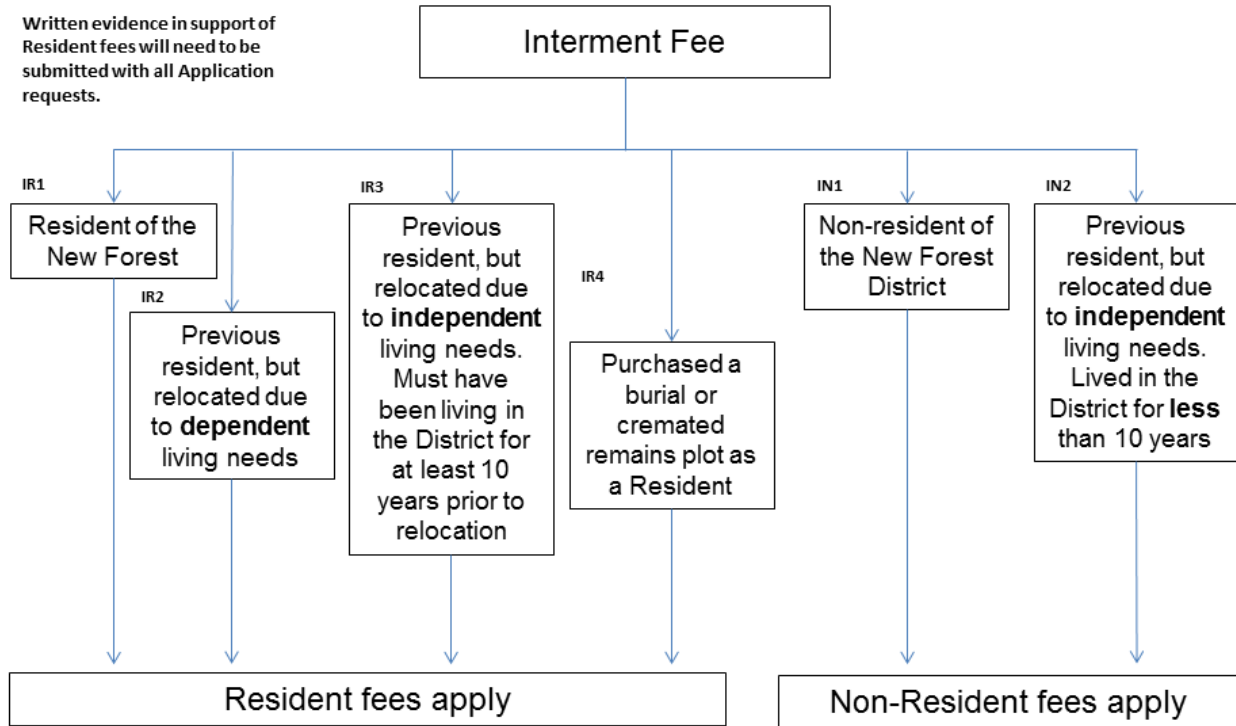
Purchase of Exclusive Right of Burial - Resident and Non-Resident Fees and Charges flow chart



- Dependent living needs – individual who needs care and assistance.
- Independent living needs – individual who is able to care for oneself.

12.2 Appendix 1b

Interment Fee - Resident and Non-Resident Fees and Charges flow chart



Memorial fees are dependant upon residency status and subsequent interment fees incurred.

- Dependent living needs – individual who needs care and assistance.
- Independent living needs – individual who is able to care for oneself.