

## Frequently Asked Questions and Resources for State Supported Testing Sites Point of Care Antigen Tests – MDHHS Operational Support

### Michigan.gov/Coronavirus

This document provides operational details to sites about COVID-19 testing supported by the MDHHS COVID-19 Testing and Collection Coordination team. Included are details such as how to contact the MDHHS COVID-19 Testing Collection and Coordination team, who may be eligible for support and how to determine if eligible, where to report COVID-19 test kits received from MDHHS, test kit expiration date information and other questions that are frequently asked of the testing team.

#### **What types of COVID-19 testing support does the Michigan Department of Health and Human Services (MDHHS) provide?**

- MDHHS provides staffed testing support, training to sites to establish independent testing operations, and regular shipments of test kits to qualifying organizations.
- MDHHS can deploy testing vendors to operationalize staffed testing support in the community or in response to outbreak situations. MDHHS also supplies local health departments with testing supplies for rapid response to emergencies and COVID-19 outbreaks.
  - Existing testing sites can be located using the following resources:
    - [Test Finder Tool](#) – These are testing locations from all testing providers available within the state.
    - [MDHHS Community Based Pop-up Testing](#) - Testing opportunities sponsored by MDHHS and provided to the public by vendors.

#### **What organizations are qualified to receive no cost COVID-19 testing supplies from MDHHS?**

MDHHS supports many organizations, including those that serve vulnerable populations, with COVID-19 testing supplies. Specific organization types that are currently served by MDHHS include but are not limited to the following:

- Long Term Care facilities
- K-12 schools
- Local Health Departments (for rapid outbreak response support)
- Michigan Department of Corrections
- Jails

- Migrant Worker communities
- State Psychiatric Hospitals
- Shelters
- First Responders
- Michigan Department of Military and Veterans Affairs
- Federally Qualified Health Centers
- Child Caring Institutes and Juvenile Justice facilities
- Select soup kitchens, libraries, Community Health Innovation Regions, Community Action Agencies, and other Homeless Service Programs

### **How to determine site eligibility for MDHHS testing support:**

To inquire about eligibility for MDHHS's COVID-19 testing support, contact the MDHHS COVID-19 Testing and Collection Coordination team by emailing us at [MDHHS-COVIDTestingSupport@michigan.gov](mailto:MDHHS-COVIDTestingSupport@michigan.gov).

### **What are the reporting requirements related to the use of MDHHS provided COVID-19 Antigen testing supplies?**

Sites (except Skilled Nursing Facilities that report through the National Healthcare Safety Network (NHSN)) **must report all antigen test results** to MDHHS utilizing the online [Antigen Reporting Form](#).

- Negative results are to be entered in aggregate and should be done within 24-hours of testing.
- Positive results are to be individually entered within 4-hours of testing.
- This [training resource](#) can help individuals understand how to use the Antigen reporting form.

Skilled Nursing Facilities must report test results through NHSN. Reporting through NHSN satisfies the reporting requirements and reporting through the Antigen Reporting Portal is not required.

### **How many tests can be ordered from MDHHS?**

Orders must be limited to a 1-month supply to ensure there are enough for continued support of all testing sites served by MDHHS.

### **How long will it take to receive tests after placing the order?**

Please allow up to two weeks for order processing and fulfillment. If the site is experiencing an outbreak and needs tests quickly, this can be indicated as an outbreak on the ordering form for expedited shipments.

### **Can MDHHS send tests on a recurring basis?**

MDHHS is only able to supply eligible long term care facilities with tests on a recurring basis. All other sites must place orders using the MDHHS testing and support ordering form. Sites must order tests two weeks in advance to allow time for processing and shipping.

If the site is a long term care facility and would like to inquire about eligibility to receive recurring shipments, email the Testing and Collection Coordination Team at [MDHHS-COVIDTestingSupport@michigan.gov](mailto:MDHHS-COVIDTestingSupport@michigan.gov) and include the number of beds in the facility and the number of tests needed on a monthly basis for consideration.

### **How can our site gain access to the test ordering form?**

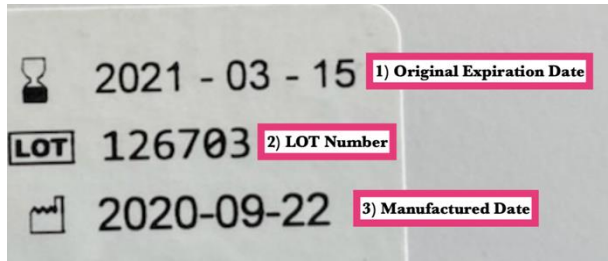
Sites that are supported by MDHHS will be provided the ordering form link. If an organization feels that the site qualifies for MDHHS COVID-19 testing support, email the MDHHS COVID-19 Testing and Collection Coordination team at [MDHHS-COVIDTestingSupport@michigan.gov](mailto:MDHHS-COVIDTestingSupport@michigan.gov).

### **How to determine the expiration date of tests?**

BinaxNOW (point of care, not over the counter) test expiration information if an extension was granted:

Please refer to the lot number on the **outside label of the box of BinaxNOW Professional tests**. The lot numbers on individual items within the test kits **should not be referenced** as Abbott has received extensions on these and the dates listed on individual items in the kit could not be updated when FDA extensions were granted.

This is an example of the sticker on the box that should be referenced:



1. Locate the Lot number on the outside of the box of tests
  - Visit these sites:
    - [12-Month - Issued May 2021](#)
    - [15-Month - Issued January 2022](#)
2. Locate the lot number on the website(s) above for the updated expiration date
  - If the lot number is not represented on this page, then the date on the box is the most current expiration date and the tests should not be used past that date unless you receive updated communications from MDHHS

#### How to check over the counter (OTC) test expiration dates:

The FDA has made available on their website an [expiration date lookup tool](#) for all home test/OTC COVID-19 tests that are EUA authorized.

- Locate the test type in the list and the click on “see link for list of updated expiration dates”
- Locate the lot number on your box of tests and find it on the list to identify if there has been a new expiration date assigned to your test.

#### **What if the site ordered too many tests and cannot use them before they expire?**

MDHHS can arrange to receive and redistribute excess testing supplies from sites who cannot make use of the tests they have on hand. If your site needs to return tests to MDHHS for redistribution to other sites, email [MDHHS-COVIDTestingSupport@michigan.gov](mailto:MDHHS-COVIDTestingSupport@michigan.gov). MDHHS can only accept **unopened boxes** of testing supplies.

The following must be indicated in the email for MDHHS to assist with the redistribution of tests:

- Site name
- Expiration date of the tests you would like to return
- # Of unopened boxes of tests to return to MDHHS

*Please note that if an organization or site has received tests from MDHHS it is prohibited to sell them. In some cases, tests can be **redistributed but ONLY with prior written authorization from MDHHS.***

**The site received a box of BinaxNOW tests, and the reagent bottle is missing (or it was misplaced). Can MDHHS send additional reagent to us?**

No. MDHHS is not able to purchase additional bottles of reagent from the manufacturer therefore cannot send additional bottles of reagent. Sites may contact Abbott directly to request a replacement bottle of reagent by following these steps:

If a bottle of reagent is lost or missing, contact [Abbott Technical Support](#) through the form link or by phone at **1-800-366-8020**, to request a replacement bottle. Please be sure to have the lot number of the tests available when contacting Abbott as they will need this information to process the request.

**For additional information related to specific tests that MDHHS provides, please visit this page:**

[Antigen FAQ](#) – This page provides specific information about the tests MDHHS provides and additional training material and information regarding requirements to utilize Antigen tests.