ELEVENTH JUDICIAL CIRCUIT OF FLORIDA COURT REPORTING SERVICES REQUEST FOR PROPOSAL ("RFP") # 2024-01

RFP for the provision of court reporting services to

The Eleventh Judicial Circuit of Florida
(acting by and through the Administrative Office of the Courts)

Proposals are due no later than
Friday, March 22, 2024, @ 5:00 p.m. (ET)
Monday, April 22, 2024, @5:00 p.m.
to
Patricia Gladson, Esq.
General Counsel
Office of the General Counsel
at
CRSRFP2024@jud11.flcourts.org

THE ELEVENTH JUDICIAL CIRCUIT OF FLORIDA CRS-RFP #2024-01 SPECIFICATIONS

1. BACKGROUND

The term "court reporting" has a common meaning for most people. "Court reporters" are commonly understood to be those operators of digital or stenographic equipment that are responsible for capturing the official record of court proceeding. Technological advances have led to a multitude of differing methods and systems to capture the record. Florida Rule of General Practice and Judicial Administration 2.535 generally covers the subject of Court Reporting. Specifically, Rule 2.535(h)(3) requires the Chief Judge of each judicial circuit to develop an administrative plan for the provision of court reporting services provided at public expense. The Chief Judge is also responsible for ensuring that the record of court proceedings and testimony is properly taken and preserved. The funding of court reporting services is a State of Florida obligation.

2. PURPOSE

The purpose of this RFP is to solicit proposals in accordance with established purchasing procedures in a competitive process for the acquisition of court reporting services, funded at public expense, for court proceedings in the Eleventh Judicial Circuit of Florida in and for Miami-Dade County ("Court"), effective July 1, 2024.

3. INQUIRIES and ADDENDA

a. Any questions or requests for additional information regarding this RFP shall be **in writing, via email**, directed to:

Maria Woolley-Larrea
Director, Court Operations
E-mail: mlarrea@jud11.flcourts.org

- b. Proposed contractors are strongly encouraged to submit questions no later than **Thursday**, **March 7**, **2024**. Questions received prior to the deadline will be addressed at the Pre-proposal conference which will occur on **Friday**, **March 8**, **2024**, **at 3:00 p.m.**, via zoom.
- c. Any clarification or additional information that may substantially affect the outcome of this RFP will be provided by Court Administration in the form of a written addendum and will be posted on the Court's web site at https://www.jud11.flcourts.org/Court-Reporting-Services, RFP 2024 section under "ADDENDA."

4. SCHEDULE OF EVENTS

Listed below are the dates and times by which stated actions must be taken or completed. If the Court Administration, in its sole discretion, determines that it is necessary to change any of these dates and times, it will issue an Addendum to this RFP. All listed times are Eastern Time:

Advertisement of RFP Tuesday, February 20, 2024

Question Submission Deadline Thursday, March 7, 2024

Pre-Proposal Conference Friday, March 8, 2024, at 3:00

p.m. via zoom

RFP Submission Deadline Friday, March 22, 2024, at 5:00

p.m.

RFP Review Committee Meetings Monday, April 1, 2024 (Meetings may be reduced or added

Depending on submissions received) Friday, April 5, 2024

Monday, April 8, 2024

Friday, April 12, 2024 Tuesday, April 23,2024

RFP Recommendations to Chief Judge Friday, April 19, 2024

Friday, April 26, 2024

Contracts Awarded to Firms Wednesday, May 1, 2024

Contracts Executed Tuesday, June 4, 2024

Contracts Commence Monday, July 1, 2024

5. PRE-PROPOSAL CONFERENCE

A pre-proposal conference shall be held on **Friday, March 8 at 3:00 p.m. via video conference using Zoom meeting ID** 917 7532 9339 https://zoom.us/j/91775329339.

All individuals and/or firms interested in providing court reporting services are encouraged to attend this pre-proposal conference to review the requirements of the RFP and to ask questions.

6. SCOPE OF WORK

- a. The awarded contractor(s) shall perform or have performed, for the benefit of the Court, as required, court reporting services in the following designated areas requiring court reporting at public expense in accordance with the terms of this RFP and as assigned contractually:
 - i. Monitoring of digital recording of all Unified Children's Court, including transcription of these court proceedings, monitoring of equipment provided for child witness testimony, and monitoring and transcription of General Magistrate section(s).
 - ii. Monitoring of digital recording of domestic violence proceedings; transcription of hearings for Domestic Violence Court, Unified Children's Court, and Family Court; and monitoring and transcription of General Magistrate section(s).
 - iii. Monitoring of digital recording of child support (Title IV-D) and mental health proceedings (Juvenile and Adult Marchman Petitions and Baker Act); transcription of hearings for Probate, Unified Children's Court, and Child Support Title IV-D; and monitoring and transcription of General Magistrate section(s).
 - iv. Stenographic and/or digital court reporting services and transcriptions in Circuit and County Criminal Divisions, in-court proceedings, and other proceedings.
- b. Notwithstanding the court reporting assignment(s) as described above, the Court has the right to expand or reduce the number of judicial sections within any Court division, or the number of Court divisions, without any liability whatsoever for the impact the exercise of such right has on the awarded contractor(s) above-designated areas of assignment.
- c. The awarded contractor(s) shall report and/or transcribe proceedings in the above-designated areas of assignments, including scheduled and unscheduled emergency hearings held in chambers or courtrooms, which may involve, but are not necessarily limited to, jury trials, non-jury trials, arraignments, motion hearings, and all other related matters as required by the Court.
- d. In the performance of the court reporting services required hereunder, the awarded contractor(s) shall be responsible for the following:
 - Maintenance of a verbatim record of all legal proceedings set forth herein, and provision of accurate transcripts in the format required by this RFP and the applicable Florida Rules of General Practice and Judicial Administration, Florida Rules of Appellate Procedure, Local Rules, and Administrative Orders. Unedited draft copies of transcripts shall be provided upon proper request;

- ii. Retention of logs, notes, records, and transcripts of court reporters, monitors, or scopists who are terminated, leave the court reporting firm, or are otherwise unavailable;
- iii. Duplication onto backup servers, drives, or other acceptable electronic storage devices of all notes taken by court reporters, in or out of court, shall be submitted, upon request, in an electronic format approved by the Court to the Court Reporting Services Unit of the Administrative Office of the Courts;
- iv. Providing updated dictionaries, upon request, of stenographic matters;
- v. Timely distribution of requested transcripts in accordance with applicable court rules and contractual requirements;
- vi. Careful and professional maintenance of all court reporter files and records in accordance with all applicable court rules;
- vii. Providing replacement court reporters for other court reporting contractors when they are unable to cover their designated assignments;
- viii. Ensuring that court reporters are timely and that they maintain a professional appearance and demeanor while performing services for the Court. Moreover, the Court, at its discretion, may exclude individual reporters from providing services due to lack of performance or failure to timely provide transcripts; and
- ix. Producing copies of recordings in accordance with Supreme Court of Florida Administrative Order No. AOSC11-22 and the protocol established by the Court, to include:
 - Preventing the release of confidential information, and adhering to the court's process for ensuring the accuracy of the recording and certifying the recording for correctness;
 - 2. Making available copies of audio/video recordings to attorneys of record, parties to a case, and self-represented litigants upon request so long as an acknowledgement is provided with the copy that states confidential information may be contained on the recording. Further dissemination of confidential information contained on the recording is prohibited, and violation of the prohibition against dissemination may subject the requestor to an action for contempt of court;
 - 3. Making available copies of audio/video recordings to the public at large after review to ensure that matters protected from disclosure are kept confidential in accordance with court rules and Florida statutes.

- 4. Awarded contractors shall provide transcripts in the following time frames, as applicable:
 - a. Appeals: full compliance with Florida Rule of Appellate Procedure 9.200.
 - b. Overnight Copy delivery by 9:00 a.m. of the business day following receipt of the request.
 - c. Expediated Copy delivery by 9:00 a.m. of the 3rd or 5th business day following receipt of the request.
 - d. All others delivery within ten (10) business days, except in extraordinary circumstances.
 - e. Overnight and expedited requests for Court-ordered transcripts or audio files must receive prior written authorization from the Chief Judge or the Chief Judge's designee.
- 5. All court reports' notes and logs of court proceedings shall be the property of the Court.

7. MINIMUM QUALIFICATIONS

- a. The awarded contractor(s) will be required to certify reporters servicing the areas of the Court to satisfy the qualifications stated below and reporters' certifications will be maintained, in good standing, during the term of the contract. All documentation shall be made available to the Court within three (3) business days of executing the contract or date of hire. Thereafter, the awarded contractor(s) will be required to provide the Court with a certificate for each new reporter providing services to the Court before the reporter is assigned. The certificate shall be made available within three (3) business days of the new reporter's assignment or date of hire.
- b. The qualifications criteria described below may be waived for court reporters with ten (10) years of verifiable experience with in-court reporting documentation is provided within the allotted time stated above.
- c. The awarded contractor(s) should have available a minimum of two (2) court reporters per courtroom assignment, sufficient support staff, and management and principals.
- d. Circuit and County Criminal, Unified Children's Court, Family Court, Domestic Violence Court, Probate, Child Support (Title IV-D), General Magistrates proceedings and in-court proceedings:

- i. Each court reporter assigned to these areas of the Court shall:
 - Possess a certificate in court reporting from an accredited court reporting school or college or be proficient in Computer Aided Transcription (CAT) court reporting or machine shorthand court reporting, if providing stenographic services; and/or
 - 2. Possess a Registered Professional Reporter (RPR) or other certification, through testing, from the National Court Reporters Association or other national or state court reporting association acceptable to the Court if providing Digital Court reporting; and
 - 3. Have a minimum of one (1) year of verifiable court reporting experience, including at least six months of courtroom experience in criminal, civil or other adversary proceedings. Court reporting experience encompasses reporting of any adversary proceeding before a judge or other presiding official and depositions;
 - 4. Be proficient in the use of electronic recording equipment and annotation procedures for proceedings;
 - 5. Comply with State standards if the Supreme Court of Florida implements certification requirements for circuit court reporters and/or electronic court reporters/monitors, and any administrative order issued by the Chief Judge relating to electronic court reporting and transcription; and
- e. General Magistrate or Other In-Court or off-site Electronic Proceedings:
 - i. Each Court Reporter/Monitor assigned to these areas of the Court shall:
 - 1. Be proficient in the use of electronic recording equipment and annotation procedures for proceedings;
 - 2. Comply with State standards if the Supreme Court of Florida implements certification requirements for electronic court reporters/monitors, and any administrative order issued by the Chief Judge relating to electronic court reporting and transcription; and

8. COURT/CONTRACTOR CONTRACTUAL RELATIONSHIP

a. The Eleventh Judicial Circuit Court reserves the right to award one or more contracts to provide the required services as deemed to be in the Court's best

interest. Any awarded contractor(s) will be required to provide the services herein strictly under a contractual relationship and is not, nor shall be, construed to be an employee of the Court. As an independent contractor, the awarded contractor(s) will be required to pay any and all applicable taxes required by law; and comply with all pertinent Federal, State, and local laws including the Fair Labor Standards Act, The Americans with Disabilities Act, the Federal Civil Rights Act, and any and all relevant employment laws. The awarded contractor(s) will be responsible for all income taxes, FICA, and any other withholdings from its employees, and/or subcontractor's wages or salaries. Fringe benefits will be the responsibility of the awarded contractor(s) including, but not limited to, health and life insurance, mandatory social security, retirement, liability/risk management coverage, and workers' and unemployment compensation.

- b. As an independent contractor, the awarded contractor(s) will be responsible for hiring, compensating, supervising, and terminating members of its work force. It shall direct and control the way work is performed including conditions under which individual court reporters will report; when, where, and the manner in which court reporters will report; and the specific job assignments of individual court reporters. It shall set the hours of work for members of its workforce.
- c. Office space for the purpose of managing contract services or otherwise fulfilling duties pursuant to the scope of work will not be provided. Office furnishings, supplies, expenses, or other equipment will be the responsibility of the awarded contractor(s). The Court will not pay for any business travel, training, or continuing education expenses on behalf of the awarded contractor(s).
- d. Prior to commencing work, the successful proposer(s) will be required to sign a written contract incorporating the specifications and terms of this RFP and the response hereto. Any contract awarded because of the RFP shall begin on or about July 1, 2024. The contract may be renewed for a period not to exceed three (3) years. Renewal of the contract period shall be by mutual agreement in writing.
- e. The awarded contractor(s) will not be exclusively bound to the Court and may provide court reporting services to other private and public entities, provided such services do not conflict with the awarded contractor's contractual obligations to the Court.

9. CANCELATION/TERMINATION

a. The Court will reserve the right to cancel the contract, and all extensions or renewals, without cause upon no less than thirty (30) calendar days' notice, in writing, to the other party unless a shorter time is mutually agreed upon, in writing.

- b. In the event funds for payment of contract services become unavailable, the Court may terminate the contract upon no less than twenty-four (24) hours' notice, in writing, to the contractor. The Court shall be the final authority as to the availability and adequacy of funds. In the event of termination of the contract, the contractor will be compensated for any work satisfactorily completed.
- c. The Court may also terminate the contract for the contractor's non-performance or deficient performance. A waiver of breach of any provisions of the contract shall not be deemed to be a waiver of any other breach and shall not be construed to be a modification of the terms or conditions of the contract. The provisions in the Cancelation/Termination section of the contract will not serve as a limitation on the Court's right to remedies at law or in equity. Contractor and the Court will agree that each requirement, duty, and obligation set forth in the contract that is substantial and important to the formation of the contract is a material term thereof.
- d. A written notice of termination must be delivered by email <u>and</u> U.S. certified mail with return receipt requested, or any expedited delivery service providing verification of delivery, or hand delivery to the appropriate party(ies) or its representative(s).
- e. Upon termination of the contract, the Contractor will be required to submit to the Court, as applicable, a standard invoice solely for court reporting services rendered and authorized up to the date of such termination. If termination occurs pursuant to the Cancelation/Termination provision in the contract, Contractor shall not be entitled to compensation or payment by the Court, except for services rendered up to the date of termination.

10. NON-COMPLIANCE

- a. The awarded contractor(s) will be considered in non-compliance of the contract if the contractor, or any court reporter associated with contractor's business, fails to: provide accurate transcripts in the time frame in the contract; provide replacement court reporter(s) or additional court reporter(s) at all assigned proceedings in a timely manner; provide transcripts in the format required by the applicable Florida Rules of General Practice and Judicial Administration, Florida Rules of Appellate Procedure, Local Rules, and/or Administrative Orders; or fails to fully comply with other provisions of the contract. Upon non-compliance with the terms or conditions of the contract and failure by the awarded contractor(s) to remedy the breach with prompt and full performance, the Court, as applicable, may exercise the right to any or all of the following actions:
 - The Court may require a meeting with the awarded contractor to review performance problems.

- ii. The awarded contractor will be subject to financial and other consequences provided in the contract.
- iii. Unilateral engagement and assignment of replacement and/or additional qualified court reporters in accordance with the contract.
- iv. Suspension or termination of the contract upon written notice.
- v. Other appropriate remedies, including, but not limited to, imposition of Court sanctions.
- b. For the purposes of the contract, accurate transcriptions are defined as those with not more than one (1) error per ten (10) pages, excluding proper nouns. An appearance in a timely manner is defined as a court reporter being present, able, and ready to work, in accordance with the Court's Pre-Courtroom Procedures.
- c. At the discretion of the Court, an individual reporter may be excluded from providing services for poor performance, including, but not limited to, the failure to provide accurate transcripts, late transcript submittals, overdue transcript requests, or billing irregularities. If this occurs, the Court Reporting Manager must be notified of any action.
- d. If the contract is terminated for noncompliance, the awarded contractor will be able to re-apply during the next RFP process if the awarded contractor has demonstrated the areas of deficiencies have been adequately remedied.

11. INSURANCE AND BONDS

- a. The awarded contractor(s) must not commence any work in connection with the contract until obtaining all required liability insurance. The awarded contractor(s) must keep all insurance policies current throughout the period of the contract and subsequent renewals thereof.
- b. All insurance policies and bonds shall be issued by insurers licensed to do business in the State of Florida and holding a current certificate of authority pursuant to Chapter 624, Florida Statutes, and who shall have a minimum rating of B as listed in "Best's Key Rating Guide" published by the A.M. Best & Company, Inc.
- c. All insurance policies required herein shall be without any deductible amount and name the Eleventh Judicial Circuit of Florida as an additional insured. All insurance policies shall contain language requiring at least thirty (30) days' prior written notification to the Court of any changes in any policy or of any nonrenewal or cancelation of any policy.

- d. The awarded contractor(s) will be required to immediately report in writing to the Trial Court Administrator or designee any incident that might reasonably be expected to result in a claim under any of the coverage required herein.
- e. The awarded contractor(s) will be required to procure and maintain insurance of the type and in the minimum amount stated below:

i. Comprehensive General Liability Insurance

A Comprehensive General Liability Insurance Policy must be provided which shall contain minimum limits of Five Hundred Thousand Dollars (\$500,000.00) per occurrence combined single limit for bodily injury liability and property damage liability. Coverage must be afforded on a form no more restrictive than the latest edition of the Comprehensive General Liability Policy, without restrictive endorsements, and must include coverage for:

- Premises and/or operations.
- Independent Contractors.
- Products and/or Completed Operations for contracts.
- Broad Form Contractual Coverage applicable to the contract for the subject court reporting services, including a hold harmless and/or indemnification agreement.

Personal Injury Coverage with Employee and Contractual Exclusion

Personal Injury Coverage with Employee and Contractual Exclusion removed, with minimum limits of Five Hundred Thousand Dollars (\$500,000.00) per occurrence.

ii. Workers' Compensation Insurance

Coverage must comply with Chapter 440, Florida Statutes and must include **Employers' Liability** with a limit of One Hundred Thousand Dollars (\$100,000.00) per occurrence.

12. INDEMNIFICATION

a. The awarded contractor will be liable for and indemnify, defend, and hold the Court and all of its officers, agents, and employees harmless from all claims, suits, judgments or damages, including attorneys' fees and costs, arising out of any act, actions, neglect, or omissions by the awarded contractor, its agents or employees during the performance or operation of the contract or any subsequent modifications thereof.

- b. The awarded contractor's inability to evaluate its liability or its evaluation of liability shall not excuse the awarded contractor's duty to defend and to indemnify, within seven (7) days after receipt of notice from the Court by certified mail, return receipt requested, by a reputable courier service. After the highest appeal taken is exhausted, only an adjudication or judgment specifically finding the awarded contractor not liable shall excuse performance of this provision. The awarded contractor shall pay all costs and fees, including attorneys' fees, related to these obligations and their enforcement by the Court. The Court's failure to notify the awarded contractor of a claim shall not release the awarded contractor from these duties. The awarded contractor shall not be liable for the sole negligent acts of the Court.
- c. For all claims by the Court against the awarded contractor, regardless of where the claim is filed, the awarded contractor's liability for direct damages will be the value of the contract, not to exceed the total amount paid to the contractor for services rendered under the contract at the time of the claim.
- d. No party will be liable for special, indirect, punitive, or consequential damages, including lost data or records (unless the contract requires the contractor to back up data or records), even if the party has been advised no such damages are possible.
- e. No party will be liable for lost profits, lost revenues, or lost institutional operating savings.
- f. The awarded contractor is an independent contractor and not an agent or employee of the Court or State of Florida.
- g. The awarded contractor expressly understands and agrees any insurance protection required by the Contract or otherwise provided by contractor shall, in no way, limit the responsibility to indemnify, keep and save harmless, and defend the Court and its officers, employees, agents, and instrumentalities, as herein provided.

13. SUBMITTAL REQUIREMENTS

- a. Proposals shall be computer-generated on white letter-size paper and each element of the RFP shall be addressed in a clear, concise manner. Each element shall be labeled and indexed. Proposals shall be submitted electronically with the number of attached pages identified in the body of the email.
- b. Proposals shall be submitted by:

Patricia Gladson, Esq. General Counsel Office of the General Counsel at CRSRFP2024@jud11.flcourts.org

Subject line: "CRSRFP #2024-01, COURT REPORTING SERVICES"

- c. The proposed contractor will receive an automatic reply acknowledging receipt of the email. The Office of the General Counsel will review the email and documentation provided and will provide an email confirming content received, including number of pages, within 3 business days.
- Any proposal received after the advertised deadline will not be considered for award.
- e. Failure to submit all required documents will be deemed nonresponsive and the proposal will not be considered for award.
- f. Proposal production costs are the sole responsibility of the proposers.

14. PROPOSAL CONTENT

a. Proposals shall not exceed twenty-five (25) pages in length, exclusive of required forms or attachments, and contain, at a minimum, the following information:

i. Proposer Information:

- (1) Proposer's official business name, address (both physical and mailing), telephone (landline and/or cell phone), email address, and fax numbers; and type of business such as sole proprietorship, partnership, or corporation, including the State of incorporation.
- (2) Length of time in business;
- (3) Location(s) of business operations;
- (4) Firm's qualifications;
- (5) Qualifications and experience of corporate officer(s) and key personnel;

- (6) Proposed staffing: Name, qualifications (resume), and certifications of each court reporter proposed to staff the Court.
- (7) Description of support staff;
- (8) Evidence of meeting qualification requirements set forth herein;
- (9) Current financial statements, including, at a minimum, income statement and balance sheet; however, audited financial statements are preferred;
- (10) Dates of prior contracts, if any, with the Eleventh Judicial Circuit. Include length of time and reason for termination;
- (11) Details of any change in ownership, if prior owner was known to have a contract with the Eleventh Judicial Circuit;
- (12) Description of Court Reporting storage and retention procedures, including redundancy plans; and
- (13) Updated W-9.
- ii. **Statement:** Include a statement indicating an understanding of the scope of services and the requirements hereof.
- iii. **Quality Assurance Statement:** Include the firm's statement of commitment to quality assurance; the firm's capability and plan to guarantee the appearance of court reporters for proceedings; and plan(s) for hiring, training, continuing education, and performance evaluations of employees.
- iv. **Conflict Disclosure:** Include the name(s) of any employee or officer of the Eleventh Judicial Circuit of Florida who owns, directly or indirectly, an interest of 5% or more in the firm. Also, include the name(s) of any employee, officer, or agent of the firm that has any conflict of interest associated with this project. See Conflict of Interest Disclosure Form, appended hereto as Exhibit "A".
- iii. **References**: Include the name, address, e-mail address, and telephone number of at least three (3) clients for whom similar services are performed, as well as the duration of time services were performed.
- iv. **Fee Structure**: The Court reserves the right to negotiate any or all proposed fees prior to any award/contract. Include proposed fees for the following:

Attendance – Division Calendars (Digital reporters)

(including back-up calendars)

Morning Session (from 8:00 a.m. to 12:30 p.m.)
Hourly Rate before 8:00 a.m.
Afternoon Session (from 12:30 p.m. to 5:00 p.m.)
Hourly Rate after 5:00 p.m.

Attendance – Division Calendars (Stenography reporters) (including back-up calendars)

Morning Session (from 8:00 a.m. to 12:30 p.m.)
Hourly Rate before 8:00 a.m.
Afternoon Session (from 12:30 p.m. to 5:00 p.m.)
Hourly Rate after 5:00 p.m.

Attendance Real-Time

Real-Time Stenographic Reporting means stenographic notes immediately converted into English text and immediately displayed through litigation-support software on a computer screen at each of the tables for counsel and the judge's bench. Judges have instant access to the unofficial court record for purposes of review, and attorneys can annotate and highlight the uncertified transcript as it appears on the computer screen.

Morning Session (from 8:00 a.m. to 12:30 p.m.)
Hourly Rate before 8:00 a.m.
Afternoon Session (from 12:30 p.m. to 5:00 p.m.)
Hourly Rate after 5:00 p.m.

Transcripts (Digital/Electronic Recording)

Standard delivery-Ten Business Days
Original Page + 1 Copy + 1 Certified Electronic Copy
Each Additional Copy per Page

Expedited delivery- Three/Five Calendar Days
Original Page + 1 Copy + 1 Certified Electronic Copy
Each Additional Copy per Page

Overnight (NEXT DAY by 9:00 a.m.)
Original Page + 1 Copy + 1 Certified Electronic Copy
Each Additional Copy per Page

Transcripts (Stenography Recording)

Standard delivery- Ten Business Days
Original Page + 1 Copy + 1 Certified Electronic Copy
Each Additional Copy per Page

Expedited delivery- Three/Five Business Days
Original Page + 1 Copy + 1 Certified Electronic Copy
Each Additional Copy per Page

Overnight (NEXT DAY by 9:00 a.m.)
Original Page + 1 Copy + 1 Certified Electronic Copy
Each Additional Copy per Page

Attendance Fees

Witness Non-Appearance Fee Electronic/Digital Monitor Fees – Unified Children's Court/Child Support/Domestic Violence

Morning Session (from 8:00 a.m. to 12:30 p.m.)
Hourly Rate before 8:00 a.m.
Afternoon Session (from 12:30 p.m. to 5:00 p.m.)
Hourly Rate after 5:00 p.m.

15. EVALUATION OF PROPOSALS

- a. **Review Committee**: A Review Committee, consisting of five (5) members, will evaluate all proposals. The Review Committee reserves the right to request interviews of any or all proposers as may be necessary toward a fair and equitable proposal evaluation. The Review Committee will make a recommendation for award to the Chief Judge and Trial Court Administrator.
- b. **Evaluation Criteria**: Evaluation criteria will include the following:

 Proposed costs: fair and reasonable amount for the work to be performed for a state court system. (30 points)

 Staffing plan: minimum qualifications of personnel as set forth in Section 7 of this RFP. (30 points)

• Technological capabilities and support (30 points)

 Financial viability: profitability, liquidity, and financial stability. Analysis of leverage ratios including but not limited to industry and economic conditions, and the risk of the procurement associated with a proposed contract.

(7 points)

• Quality of References (3 points)

16. SOLICITATION PROTEST PROCEDURES

The judicial branch is not subject to the statutory bid requirements in chapter 287, Florida Statutes, or the administrative protest provisions in section 120.57(3).

Florida Statutes. Judicial branch purchasing procedures and protest requirements are governed by the State Courts System Purchasing Directives. The proposer is hereby placed on notice as to the following solicitation and protest requirements specific to the judicial branch:

- 1. This RFP is governed by the judicial branch purchasing requirements, as specified in the State Courts System Purchasing Directives;
- 2. The State Courts System Purchasing Directives can be accessed through the Florida Courts web site at https://www.flcourts.gov/Administration-Funding/Purchasing; and
- 3. The State Courts System Purchasing Directives pertaining to solicitation protest procedures and proceedings can be accessed within the Directives, at Section 6.10 Protest Procedures, and are incorporated in this RFP.

Exhibit "A" Conflict of Interest Disclosure Form

1. I _____(name) am the _____

I HEREBY CERTIFY that:

	(title) and the duly authorized representative	e of <i>(Firm name)</i>
	whose address is	
		; and
2.	I possess the legal authority to make this aff am acting; and,	fidavit on behalf of myself and the firm for which I
3.	firm, and no employee, officer, or agent of the	ne Court owns an interest of 5% or more in the ne firm has any conflict of interest, real or ontracts, or interests associated with this project;
4.	. This proposal is made without prior understanding, agreement, or connection with any other corporation, firm, or person submitting a proposal for the same services, and is in all respects fair and without collusion or fraud.	
	respects fair and without condition of fraud.	
EX	(CEPTIONS: (Attach list of exceptions) (If no	ne, so state)
	·	ne, so state) Printed Name
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Sig Fir	(CEPTIONS: (Attach list of exceptions) (If non	Printed Name
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Signature of Notary Public
Printed Name of Notary Public Administering Oath Pursuant to §117.10, Florida Statutes